

Important notice

Enviroenergy – shutdown 2019

TEMPORARY INTERRUPTION TO HEATING AND HOT WATER SERVICES

Essential planned maintenance work will soon take place on the Nottingham District Heating Network which will temporarily interrupt the heating and hot water supply to our customers.

Our Nottingham customer's hot water and heating services will be affected as follows over this period.

- There will be a gradual reduction in the temperature of hot water and heating services from the evening of Tuesday 09 July.
- The full shutdown will be in operation by the **morning of Wednesday 10 July** and there will be no hot water or heating services from this time.
- The system will be reconnected in the early hours of Thursday morning.
- Full service with normal operating temperatures should be resumed from approximately **8am Thursday 11 July**.

Please note that this will **NOT** affect customers' **cold** water or electricity supplies.

Enviroenergy apologise for the inconvenience that this may cause. The work is essential to ensure that our customers continue to receive a reliable and consistent supply of heating and hot water, the length of the disruption will be kept to an absolute minimum.

If you have any concerns, please see our [Frequently Asked Questions](https://enviroenergy.co.uk/faq/) – <https://enviroenergy.co.uk/faq/> *PDF*, or alternatively you can call our contact centre on 0115 9556677.

Regular updates on the works progress will also be posted on this website and on Nottingham City Council Facebook and Twitter feeds - My Dales and My St Ann's.